

Your Comfort is Important to Us

- 24-hour valet parking and security service is available for all Emergency Department patients at no cost; self-parking is available in the visitor's lot. We will validate your parking ticket before departure from the Emergency Department.
- For your convenience, public restrooms, public telephone access, and vending machines are located behind the Security office adjacent to the reception area.
- A children's play area with tables and chairs, crayons and coloring books (provided at your request), are available for younger visitors and their families.
- Cell phone usage is permitted in the waiting room, but not in the patient exam rooms.
- Family members are encouraged to remain with the patient; however, there may be times when we need to limit visitors for the patient's well-being.
- Spiritual care services and a Quiet Room for private discussion are available for patients and families.



If you have any questions, or for more information, please call:

412-469-5000

About Us:

Main Campus: on Coal Valley Road near Century III Mall. Includes comprehensive inpatient and outpatient surgical services, and more than 40 specialties such as The Heart Institute, The Radiation Oncology Center, The Joint Care Center, The Women's Diagnostic Center, The Sleep Disorder Center, Physical Therapy, and Behavioral Health Care Services

Emergency: comprehensive Emergency Services, including stroke telemedicine and Quick Care,SM a dedicated area providing fast service for minor illnesses and injuries

Rooms: nearly every room in our 373-bed award-winning hospital is private

Outpatient Centers: in Baldwin, Belle Vernon, Bethel Park, Brentwood, Charleroi, Clairton, Pleasant Hills, Squirrel Hill, Uniontown and West Mifflin

Clinics: Walmart clinics operated by Jefferson Regional in West Mifflin and Belle Vernon for convenient, affordable, health care 7 days a week

Jefferson Regional Medical Center

Jefferson Regional Medical Center, Main Campus
Jefferson Hills
412-469-5000

Additional locations for the treatment of minor injuries or illness:

The Clinic
at Walmart

Operated by:
**Jefferson Regional
Medical Center**

Belle Vernon | West Mifflin
724-929-4606 | 412-653-7836

Each medical clinic located in a Wal-Mart store is owned and operated by an independent company that is unaffiliated with Wal-Mart. Wal-Mart does not employ any health care professionals or exercise any control over the provision of health care services at the clinics. The "Spark" design (⚡), Walmart and Save Money. Live Better. are marks and/or registered marks of Wal-Mart Stores, Inc.

Additional locations are available for certain services. Please visit our website to see our full list of locations.

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www.jeffersonregional.com

Jefferson Regional Medical Center

Emergency Services

JEFFERSON
REGIONAL MEDICAL CENTER

How We Can Help

No one ever looks forward to visiting the Emergency Room. But when medical attention can't wait, put your trust in Jefferson Regional to provide the fastest, most courteous, and advanced medical care possible.



—You can count on our care —

Our Emergency Department's first contact treatment of stroke patients has helped place Jefferson Regional Medical Center in the "100 Top Hospitals" ranking for stroke care by The Solucient Leadership Institute, a major healthcare data and research firm.

Jefferson's emergency and trauma-trained physicians and medical staff process more than 55,000 Emergency Department visits each year.

—Your Emergency Department Visit

Our policy has always been to treat the most seriously injured or ill patients first.

If you have a question or concern about our care, or your wait time – please ask! We pride ourselves keeping you informed at all times.

Arrival and Triage

A triage nurse will greet you, and ask for basic information, including the reason for your visit. You will then be directed to our Emergency Department or to our Quick CareSM treatment area. A registration clerk will verify all personal and insurance information, and provide a "consent for treatment" form to sign. In compliance with our non-discrimination policy, Jefferson Regional Medical Center's Emergency Department provides medical care to patients regardless of their financial situation.

Jefferson Regional Quick CareSM

Jefferson Regional Quick CareSM is a dedicated, fast-track treatment area open from 11 a.m. to 11 p.m. seven days a week.

Located next to the Emergency Department, Quick CareSM speeds the treatment of minor medical conditions that are urgent, but not life-threatening, such as sprains, strains, broken bones, and lacerations. Our goal is to have patients examined, treated, and discharged in about an hour.

All patients being treated at Quick CareSM have access to the full resources of Jefferson Regional Medical Center, our state-of-the-art diagnostic equipment and emergency care specialists, regardless of the injury or illness.

Emergency Department Care

Those requiring more comprehensive care will be escorted to an examination room for treatment by an Emergency Department physician. Treatment may include an examination and tests such as a blood test, cardiogram, X-ray, CT, or medication. If necessary, we will consult with your personal physician or a specialist. If you are admitted to the hospital, an Emergency Department staff member will escort you to your room.



Discharge

At the end of your visit, a nurse or physician will summarize your treatment, go over written discharge instructions, and answer any questions you may have.

Jefferson Regional Medical Center and Jefferson Regional Quick CareSM are accredited by the Joint Commission, and licensed by the Pennsylvania Department of Health.

Items you should carry at all times
in case of emergency:
insurance card, photo ID, a current list
of medications and medical history.
